

Abstract

The object of the present invention is to carry out commodity quality control among a plurality of enterprises, and control a proper commodity manufacturing process and distribution process. In order to achieve the objective, the present invention comprises information storage means (12), communication means (8) for communicating with an external device, and information processing means (14) for controlling the operation of each of the means. The storage means (12) stores for each of commodities identification information for identifying the commodity as well as client information of a client who has acquired the commodity. The processing means (14) comprises the steps of correlating the identification information for identifying the commodity with the client information of the client who has acquired the commodity to receive the correlated information from a client terminal through the communication means (8), collating the received identification information with the identification information stored in the storage means (12), specifying, when the received identification information has been matched with the identification information stored in the storage means (12) as a result of the collation, the commodity identified by the received identification information, and adding the received client information to the storage means (12) for each of the specified commodities.